Spring 2009

The Clarifier

News and Information from ESG Operations, Inc.





Efc Operations and Jeam Opplika was result to be a part of

ESG Operations and Team Opelika was proud to be a part of making The Billy Hitchcock Miracle Field Complex in Opelika a reality for disabled children and their families.

A Dream Becomes A Reality

ESG Operations, Inc. and Team Opelika played a major role in the planning, design and construction of the Miracle Field in Opelika, Alabama. This project is a great example of what ESG is doing for the communities that we serve. Our impact goes far beyond managing utilities and public works systems as demonstrated by our involvement in this great project.

What began three years ago as a community wide dream has now become a reality. A ribbon-cutting ceremony for the Billy Hitchcock Miracle Field Complex in Opelika was held on Thursday, January 8, 2009, at 4:00 p.m.

This recreation/sports complex will literally "level the playing field" by providing a baseball field and playground that is completely accessible for disabled youth in the East Alabama and West Georgia areas. The Billy Hitchcock Miracle Field Complex is located at the site of the City of Opelika's former field No. 8 at 1600 Covington Avenue in the West Ridge Park.

"It is the largest combined totally accessible playground and Miracle Field in the United States," Opelika City Council President Eddie Smith said. The complex is named for former Opelika resident and professional baseball player and manager Billy Hitchcock. Hitchcock began his baseball career as a member of the New York Yankees in 1938 and ended it as manager of the Atlanta Braves in 1967.

The \$1-million project was merely a vision held by members of the Opelika Lions Club in 2005. Initial seed money for the project was provided by members of the Opelika City Council in 2006. The project eventually became a reality through generous donations of time and resources from companies like ESG!

INSIDE THIS ISSUE

3 What To Do When Disaster Strikes

Rockdale Celebrates A Fantastic Year



Tupelo Acquires Three New Satellite Projects ESG/Vidalia Awarded "The Rock"

An Amazing Year in Wakulla County

www.esginc.net





ESG Operations, Inc. Annual Meeting • 2008 **Project Managers and Board of Directors**

Pictured, front row: Sean Meyer, Cleve Fleming, Scott Murphy, Richard Adams, Connie Skinner, Chris Holloway, Debbie Linton, Teresa Blazek, Todd Baldwin, Derrick Askew, Paul Sykes, John Holley and Clay Sykes.

back row: Jeff Buchanan, John Eddlemon, Dan Groselle, Marvin Lee, Mike Hilyer, Darrel West, Paul Tickerhoof, Rob Burton and Robbie Akins





ESG Operations, Inc. Hosts Fourth Annual Planning Meeting for Project Managers and Board of Directors

ESG held its Annual Meeting, December 10-12, in Warner Robins, Georgia. The

focus of this year's meeting was to outline ESG's revamped Project Delivery Plan. It was also an opportunity to recognize some extraordinary performance from 2008. ESG annually bestows two unique achievement-based awards affectionately known as the "Tattered Skull Award" and the "Rock Award."

The "Tattered Skull Award" is given to the project which triumphed (over the course of the preceding year) through exceedingly difficult circumstances and obstacles. This year's award was presented to Team Wakulla in Wakulla County, Florida. No other ESG project in 2008 persevered through the numbers and levels of adverse circumstances than Team Wakulla. Through all of the challenging situations, this project did an exemplary job and is poised to have a breakthrough year in 2009. Congratulations to Cleve, Todd and the entire ESG team in Wakulla!

The "Rock Award" is given to the project which continually strives for and achieves all around excellence. Team Vidalia's year of excellence was crowned with ESG's coveted "Rock Award". The Vidalia project in Vidalia, Georgia was ESG's first operations project, with a partnership beginning in 2003. From the very beginning,



Operations Inc

ESG Principals Dan Groselle and Clav Sykes presented the 2008 Tattered Skull Award to Team Wakulla. Proudly receiving the award are Cleve Fleming and Todd Baldwin



The Rock Award for 2008 was awarded to Team Vidalia Pictured left to right: Clay Sykes, Robbie Akins, Connie Skinner, Marvin Lee and Dan Groselle

Vidalia has continually focused on improved operations and client delivery, but 2008 was a banner year for this project. The Vidalia LAS (Land Application System) treatment plant was awarded State, Regional and National awards for the best operated wastewater treatment plant. This award is even more amazing considering the highly dilapidated condition of the facility when ESG took hold of the reins in 2003. Vidalia also made great strides in their safety program in 2008 by focusing a tremendous effort toward education and accident reduction through their highly active Safety Committee. Congratulations to Marvin, Robbie and the rest of the team in Vidalia!

We look forward to our next meeting in the summer of 2009!

What to Do When Disaster Strikes

Tornado Safety

Did you know funnel clouds have been observed on every continent except Antarctica and that the United States has significantly more tornados than the rest of the world? It's true-and with wind speeds up to 320 miles per hour! Each year thousands of people experience the devastating effects of tornados firsthand. While it is virtually impossible to pick up and move to safety when a tornado

is bearing

down on

you or your

there are a

few safety

can follow if

caught in the

tips you

path.

property,

nine the best locations for shelter at 1. Deter uct tornado safety drills with your family 3. Prepare an emergency supply kit.

Experts recommend that each person (and pet) has supplies for at least three days, including bottled water (two quarts per person, per day), nonperishable food, and a first-aid kit that includes prescription items as well as painkillers. Make sure you have tools such as a can opener, utility knife, adjustable wrench, whistle, batterypowered or crank radio, several flashlights, and batteries. Each person will need blankets, clothing, rain gear, and heavy-soled shoes or boots. Lastly, stash away some cash and a copy of credit cards, passports, social security cards, phone numbers, and insurance information. Once a year, check your supplies and determine if family needs have changed.

4. Know how your co If it's a siren, stay inside and take cover. Know where the designated shelters are in the buildings where you and your family spend time.

5. Know the difference between a "watch" and a "warning." There's a big difference in the danger level between the two terms used during stormy weather. A watch simply means that conditions are favorable for a tornado to develop. Be alert, but you don't need to take shelter. If there's a warning, a tornado has been spotted. When a warning is posted for your area, take shelter immediately.

At 320 miles per hour, shards of glass can be deadly. You can eliminate this risk if you make sure your shelter area is free of windows. If this isn't possible, protect yourself with a heavy blanket, mattress or other shock absorbing material. And don't bother opening windows. The American Red Cross says that it's far more important to get to safety than to open windows. If there's flying debris, the windows will most likely be opened on their own.

7. Get in posi

Once you're in your shelter, find a sturdy piece of furniture, such as a workbench or table, and stay under it. Curl into a ball on the floor, and lock your hands behind your head to protect it from flying debris. If you can't find a table to get under, crouch under a door frame because the beams will offer some protection. 8. Mobile home residents need to take extra precautions. If you live in a mobile home, never try to ride out a severe thunderstorm at home; go to a prearranged shelter.

9. What if you're in a public

The first choice is always a basement or lower level. If that isn't an option, avoid wide-open spaces such as cafeterias or auditoriums -- there's just not enough physical support for you there. Look for an inside hallway, or a small closet or bathroom (with no windows).

10. What if you're in a vehicl

Never try to outrun a tornado. Get out of your vehicle and try to get inside a building. If there isn't time, lie down flat in a ditch or any low-lying area away from the vehicle. (Hiding below an underpass isn't safe because you're still exposed to flying debris.) Use your hands and arms to protect your head. 11. What if you

Finding a building is your best bet, but if there's no time, follow the same instructions as above. 12. What to do when the storm has pas Treat injuries with your first-aid kit, but don't attempt to move anyone who is severely injured. Use the phone only for emergencies, such as calling for an ambulance. Then, listen to the radio for emergency information. If the building you are in is damaged, beware of broken glass and downed power lines as you evacuate. 13. Beware of fire haza

Never strike a match until you're sure you haven't had a gas leak. Anything that holds gas can rupture and be vulnerable to explosions if you see (or smell) leakage after a storm. If you think there might be a gas leak, open all doors and get out of the house. Also watch out for severed electrical wires, which can spark debris piles. Check appliances to see if they are emitting smoke or sparks.



The safest location is always a basement, below the deadly wind and projectile objects. If you can't go underground, find a small interior room or hallway on the lowest level of the building.

Make learning quick and fun, and children will remember the basics of what to do, especially if you go through the motions several times. Just as most kids know what to do if their clothes are on fire, the same drill could be applied for tornado safety-instead of "Stop, drop, and roll" try "Run, duck, and cover".

ROCKDALE COUNTY, GEORGIA

Rockdale Completes the Almand Branch Major Maintenance Project

ESG/Rockdale recently completed a \$1.33 million dollar major maintenance upgrade of Rockdale County's 1.25 mgd Almand Branch WWTP. In order for Rockdale County to continue operating their Almand Branch WWTP, the Georgia EPD required the facility to be upgraded to meet new stricter permit limitations. The facility's new limits include year round limits for Ammonia 2.0 mg/l, Phosphorus 0.3 mg/l, and Dissolved Oxygen 6.0 mg/l. In order to meet these new limits Rockdale County's engineers put together a plan to upgrade the facility at a cost of \$6 million dollars. ESG submitted a plan to Rockdale County that would meet the new limits at a cost of only \$1.33 million dollars—a savings to Rockdale County of \$4.7 million.

The upgrade of the facility included new influent pump controls, new influent screening, replacement of aerator shafts, removal of grit from aeration basins, new RAS pumps, new chemical systems, new secondary clarifier mechanisms, new effluent filters, and new post aeration and outfall piping.

ESG personnel in Rockdale County performed most all of the work for this upgrade. All personnel at the project were instrumental in the completion of the project. Special thanks go to Daryl Waits and John Thompkins for their hours of hard work and leadership in completion of this project.

Before and After Almand Branch Major Maintenance Photos









Left: Secondary Clarifiers before Right: Secondary Clarifiers after

Effluent filters before Riaht: Effluent filters after

Left: Old Chemical Systems **Right: New** Chemical Systems

Left to right: John Eddlemon, Dan Groselle, Clay Sykes and Paul Tickerhoof celebrated a great year with the ESG/Rockdale staff at the Christmas Barbecue in December.

Rockdale Enters Competition for WWTP Plant of the Year

The Rockdale Project has entered the Quigg Branch WWTP in the competition for Georgia Wastewater Treatment Plant of the Year.Daryl Waits is leading our team in the organization of all documentation for the interview process and ensuring that the facility is ready for its physical inspection.

Rockdale Christmas Barbecue Celebration

The Rockdale Project staff was treated to an excellent Christmas Barbecue by Clay, Dan and John. Ribs, chicken and baked beans were the highlight of the menu! We were glad to have Debbie, Christine, Christina and Sean join us from the Corporate office. Project employees were treated to a raffle of door prizes and all personnel participated in an update of accomplishments during 2008.



Enjoying the Rockdale Christmas Barbecue (left to right): Maurice Braddy, Jay Jones, Will Satchell, Garry Echols, Andy Southerland, John (Dickey) Thompkins.



PERRY, GEORGIA

New Wastewater Treatment Plant Is Under Construction

On November 5, 2008,

ESG/Perry assumed

responsibility of the

project.

In December 2008, construction began on Perry's new wastewater treatment plant influent pump station, digester conversion



and blower upgrades. Vidalia personnel recently completed Perry's annual equipment assessment for all major equipment at the project.

Perry Staff Makes Critical Repairs to City's Largest **Producing Well**

On January 6, 2009, the pump at Well 3 was rebuilt and repaired. This is the City of Perry's largest producing well, so it was critical for ESG to repair the pump prior to the water demands of summer.



Well 3 • The City of Perry's largest producing well which was repaired and rebuilt by Team Perry

4 THE CLARIFIER

Project News and Recent Highlights





Perry Welcomes These New Associates to the ESG Family

ESG/Perry is happy to welcome these new associates:

- Jessica Pennington
- Trayton Purdue
- Brandon Lewis
- Julian Icard
- Jared Noble
- Ryan Bode
- Mike Herman
- Jerry Lones
- Jermail Hammett
- Kelly Riddle
- Reginald Norwood
- Steven Lee (transferred from Waycross Project)

Congratulations...

To Ryan Bode (ESG/Perry utility worker) who became the proud father of a baby boy—William Chapman Bode—born on January 24, 2009, and weighing 7 pounds and 3 ounces. Congratulations, Ryan!



* * * * * \star

PERRY PROJECT GOALS in 2009

The water and wastewater plants are competing for Plant of the Year awards for the first time in 2009. As announced in the Winter 2008 issue of The Clarifier, the WWTP won the WEF Safety Plant of the Year award in 2008-and we look forward to working towards these new projects goals this year.

Project News and Recent Highlights



TUPELO, MISSISSIPPI

Three New Satellite Projects

With Project Manager **Chris Holloway** and Assistant Project Manager **Jeff Faye** spearheading the way, ESG/Tupelo has acquired three new satellite projects: West Union WWTP, East Union and Mooreville WWTP. Cook Coggin Engineers, Inc., a local engineering firm, is nominating the ESG/Tupelo WWTP for an engineering award on the design of the plant. With the help of the Maintenance and Operations staff, the two contact chambers are currently being cleaned. ESG/ Tupelo staff are also working with Toyota Auto Body regarding a metals testing project, and are partnering with Argus Analytical for more lab testing work for the Tupelo Project.

Shown above is an aerial photograph of the Tupelo Project.

ESG Associates Proudly Serving Tupelo



Tim Foster • Operato







Christopher Holloway • IPP

MORE **PROJECT NEWS** FROM ESG/TUPELO

New Associates

We are proud to welcome two new associates to the ESG/Tupelo Project: **Randy Williams**, *Mechanic* and **James Knight**, *Mechanic*

On the Horizon...in the Coming Months

The Tupelo Project has several significant projects on the horizon for the next several months, including:

- Finalizing Permit Renewal
- Warranty Issues
- Attaining New Satellite Projects
- Cross Training
- Wastewater Certifications





Photograph 1 (top) • Headworks Photograph 2 (bottom) • Basin #2

WARNER ROBINS, GEORGIA

Significant Accomplishments at ESG/Warner Robins

- Jennifer Kersey and Charles Young, former Wastewater OITs, have achieved their Class 3 Wastewater License.
- Warner Robins implemented new lab equipment, DO Meter and DR 2800 Spectrophotometer which will be shared between our Laboratory Department and our Operations Department.
- In January, the Warner Robins Laboratory Department assisted two Houston County High School students with their annual 2009 science fair project.
- Wastewater Plant #1 employees and the City of Warner Robins Vactor Truck employees worked together to remove approximately 20 cubic yards of scum and grease from the Aerated Grit Chamber.
- Wastewater Plant #1 employees have been able to repair three of the gas heaters throughout the facility without any cost, except labor.

PROJECT GOALS in 2009

ESG/Warner Robins has several significant projects they are working towards over the next few months: The Water Plant has begun preparations for the "Plant of the Year" Award. Warner Robins' staff is also in the process of draining Elevated Tank 1 and Tank #3 for annual maintenance contract/work.

Wastewater Plant #2 is preparing for the annual cleaning of the Effluent Pond and the EPD has been notified of the cleaning schedule.

Wastewater Plant #1 is in the process of prepping the waste pumps and room for new paint.

ESG/Warner Robins is awaiting final approval for land application to begin.

WAYCROSS, GEORGIA

Waycross Enters Water and Wastewater Competitions

Greetings from the Swamp!

Things have been quite busy in our neck of the woods. In addition to our usually busy schedule, we've entered several award competitions this period:



- GAWP Wastewater Plant of the Year
- GAWP Water Plant of the Year (Groundwater)
- Gold/Platinum Award for Wastewater
- Gold/Platinum Award for Water

At this time our inspection for WWTP Plant of the Year is complete, and we are waiting for the results. We have our WTP inspection coming soon, so everyone is hard at work. This was our first year competing for these two awards, so it has been a rewarding experience preparing for these inspections.

With **Steven Lee** moving to the Perry, Georgia Project to head up C&D, we have had an internal promotion in our C&D Department as well. **DeSean Cooper** has been promoted from Utility Service Worker to C&D Team Leader, and placed in charge of Crew 2. Sean has been doing an outstanding job, especially considering the size shoes he had to fill in



DeSean Cooper C&D Team Leader • Crew 2



Wayne Smith ESG/Waycross Lab Analyst

Steven's absence.

We've also added a new face to our team. **Wayne Smith** has joined ESG as a Lab Analyst working under June Justice at the WWTP. We are glad to welcome Wayne to ESG/Waycross and grateful to have his skills and expertise added to our Waycross Team.

VIDALIA, GEORGIA



CONGRATULATIONS to Team Vidalia for being the recipient of ESG's 2008 Teamwork Award—"The Rock". See Annual Meeting Highlights on Page 2 for more details.

"Working Hard to be the Best in Safety" Vidalia Project Organizes **Safety Committee**

With the assistance of Corporate Safety Director, Darrel West, ESG/Vidalia organized a Safety Committee and adopted a new safety slogan: "Working Hard to be the Best in Safety." A major

With the implementation of their new Safety Committee, Team Vidalia has reduced its recordable incidents by 67%!

accomplishment resulted! The Vidalia Project has reduced its recordable incidents by 67%! Congratulations, Team Vidalia-and keep up the good work!

On January 21, Clay and Dan with the assistance of Darrel West and David Lewis, prepared lunch for ESG/Vidalia associates. Afterwards, the vote was unanimous...Dan is a master on the grill.

Chemical Cost Savings to City of Vidalia

Realizing increased chemical costs during 2008, the ESG/Vidalia Team prepared a cost comparison and projection of sodium hypochlorite versus chlorine gas cost with a recommendation to the City of Vidalia for the conversion to gas. The City Council accepted the recommendation and authorized the conversion. Work is not yet completed; however, the project is expected to realize a chemical cost savings to the City of approximately \$5,500 this year.

Congratulations to These Vidalia Team Members

The following ESG associates have obtained flagger certification under the instruction of Darrel West:

- Johnny Bacon Tony Byrd
- Christopher Dailey Raymond Faircloth
- Jimmy Mills
 - Brian Thompson

Nakia Mincey

Bernie Yarbrough

Andy Peterson

Welcome to the Family

Team Vidalia welcomed new associates Christopher Dailey, Laborer; Raymond Faircloth, Utility Technician; and Bernie Yarbrough, Laborer.

New Addition

Chris Campbell and Meagan welcomed a bouncing baby boy, Kelan Lucas Campbell on Thursday, February 12, 2009 Kelan weighed

5 pounds, 14 ounces and measured 18.25 inches long.

Congratulations, Chris and Meagan!

OPELIKA, ALABAMA

Team Opelika Highlights

Team Opelika moved a 40-foot Christmas tree into downtown Opelika—just in time for the annual Opelika Christmas Parade and Carol of the Lights. The tree was donated by a local tree farm and ESG hired a company from Atlanta to dig it up and move it into place! The ESG/Opelika Grounds Department then decorated the tree for the Christmas season.

Mayor Gary Fuller presented Derrick Askew, Wastewater Superintendent, and Mike Hilyer, Project Director, with

our 2nd Annual Laboratory of Excellence Award. Competition for this award was conducted in conjunction with 327 laboratories. This achievement is a demonstration of the operations in Laboratory Analyst.

2007 Laboratory of Excellence Award

Presented in recognition of the quality of Laboratory Proficiency Testing for Eastside and Westside Treatment Facilities. Our Laboratory has been recognized as a Laboratory of Excellence for achieving 100% acceptable data.

Again this year, ESG saved the City of Opelika valuable dollars, and at a recent City Council meeting ESG Principal, Dan Groselle, presented Mayor Fuller with a maintenance rebate in the amount of \$99,210.40.

The ESG Family Assists **A Friend In Need**

Aaron Grant of Team Opelika lost his home to a tragic fire late last year. The ESG Family came together to assist Aaron and his family-and they are very grateful.



Project News and Recent Highlights







ESG Presents the City of Opelika a Maintenance Rebate in the amount of \$99,210.40 pictured, left to right: Gary Fuller, Mayor of Opelika, Mike Hilyer, ESG/Opelika Project Director and Dan Groselle, ESG Principal and Cofounder.



Derrick Askew, Team Opelika's Wastewater Superintendent receives the 2007 Laboratory of Excellence Award from Mayor Gary Fuller.

Aaron Grant, whose house was totally destroyed by fire, wanted to thank everyone in the ESG family for all the donations and help that enabled him and his family (including 8 children) to start a new life. A special thanks to Jay from Rockdale, who drove a truck load of furniture and household items over to Aaron's on a Saturday. Other ESG projects making donations were Vidalia, Tupelo, Warner Robins, Corporate, Waycross and, of course, our Opelika Team. Then with the generosity of Clay, Dan and John matching other contributions, Aaron was helped in a great way. Aaron extends on a very **BIG THANK YOU** to all

WAKULLA COUNTY, FLORIDA

Annual Perseverance Award ESG Operations, Inc. is proud to present the 2008 Team Perseverance Award **TATTERED SKULL TEAM WAKULLA** WAKULLA COUNTY, FLORIDA the that has had a second a second a second

TEAM WAKULLA was recognized for their outstanding achievements this year with the 2008 Team Perseverance Award-the "Tattered Skull." See Annual Meeting Highlights on Page 2 for more details. Congratulations Team Wakulla!

HIGHLIGHTS AND ACCOMPLISHMENTS AT ESG/WAKULLA

AN AMAZING YEAR!

Manholes: In preparation for three streets in Panacea to be paved, 5 manholes were raised to accommodate the paving process of Fishing Fool, Tower Road and Chattahoochee Street.

Smith Creek Bridge Wash Out: On November 14, 2008, Wakulla County experienced a sudden storm which produced approximately ten inches of rain in

10 | THE CLARIFIER

a matter of a few hours. This storm caused severe flooding around the Smith Creek Bridge in Sopchoppy. The existing box culvert for this bridge was unable to handle the swift current thus causing water to flow over the road, washing out

dirt which caused substantial damage to the road. It took one crew the entire day and some evening hours to secure the road enough to allow one of lane traffic to pass safely. Repairs included the removal of the existing road and repairing the roadway and embankment. Traffic flow was returned to normal within 5 days.

Christmas Luncheon BBQ: ESG hosted the 2nd annual Christmas Luncheon BBQ for the Board of County Commission Officers and ESG associates. Once again, it was a good time for fellowship between the County and ESG employees. Thanks to Clay, Dan and John for their skills on the grill. (See photos on Page 11).

Skipper Bay Bridge: Skipper Bay Bridge has been out since Hurricane Dennis in 2005. We have battled with DEP for permits to redo the Bridge. Because it was a FEMA project, they would only pay for it to go back to existing state, which DEP would not accept. Finally, all parties agreed on box culverts to replace the previous wooden bridge. The culverts were carefully set into place with the help of a very large crane and the steady hands of ESG associates, Bubba Dempsey, John Timbes and Kenneth Taylor.

Mashes Sands Road- resurfacing project: SCRAP (Small County Road Assistance

Program) is a state program that assists small county governments in the resurfacing of county roads. The resurfacing will include widening the roadway from the existing 17-feet wide to 22-feet wide. Jack Crum and Spring Creek Road were part of the SCOP program and is now concluded and resurfaced.

Lawhon Mill Road: After a long tedious battle for Right-of-Way, we are currently in the process of paving Lawhon Mill Road and installing culverts.

New Tire Tracking System: In an effort to be transparent in all of our purchases for the

more news from Team Wakulla

County, the Fleet team now has a new system for keeping track of new tire purchases. The Wakulla ID and bar code are now permanently attached to the tire, thus making identification easier.



Photo of new system +

Wakulla County Landfill

Current Bids: The County approved a new Scale at the landfill. Work continues to move forward on getting the County a new Transfer Station.

For security purposes, new stadium lights and cameras have been installed.

Recycling

Wakulla has been gearing up for Florida's goal of recycling 75% by 2020. We have purchased (with grant money) recycling containers for county offices and the recreation center.

The Second Annual ESG/Wakulla **Christmas Celebration and Barbecue**



Project News and Recent Highlights



Pat Hilliard, Grade Operator, has worked for Wakulla County Public Works for 28 years and is currently on a leave of absence due to health issues. All of our thoughts and prayers are with Pat and his family during this time, and we wish him a speedy recovery.



more photos from significant accomplishments by team wakulla in 2008









ESG Operations, Inc.

A UTILITY OPERATIONS AND PUBLIC WORKS MANAGEMENT COMPANY

1815 Satellite Boulevard Suite 105 Duluth, Georgia 30097 office • 678.475.9212 fax • 678.475.9293

■ www.esginc.net



Your Partner in Meeting the Demands of Tomorrow



Do you have an idea or topic that you would like to see highlighted in a future issue?

If you have an idea, story or topic that you would like to see covered in a future issue of *The Clarifier*, then please let us know. Your ideas and thoughts are very important to us. Email your ideas to John Eddlemon at jeddlemon@esginc.net.

Thank you to our Project Managers and Administrative Assistants who submitted project highlights and photographs for this issue. Photographs tell a story and help us get acquainted with each other while also learning about the work being accomplished by ESG associates. We appreciate the time you invest in helping us compile this newsletter each quarter.

Open Enrollment for Company Benefits

June 1 is open enrollment for our company benefits so we are currently in the process of reviewing and evaluating our health plans. To each ESG associate who participated,



we appreciate your feedback in completing the Employee Benefit Survey. Your input helps greatly as we evaluate our company benefits.

Look for more information during the next few months.

ESG Operations, Inc. is proud to be a 100% American owned and operated company.

Leaders are made. they are not born. They are made by hard effort, which is the price which all ofus must pay to achieve any goal that is worthwhile.

–Vince Lombardi American Football Coach, 1913-1970